

Our Promise to You

The Sientra Platinum20™
Limited Warranty and
Lifetime Product
Replacement Program

sientra.
OPUS™

The Sientra Platinum20 Warranty

Simply the best coverage at no cost to you

Our unwavering commitment to safety, innovation, and beauty is the foundation for designing your Sientra OPUS breast implants. Remaining faithful to that commitment with exacting production standards allows us to provide you with our complimentary Platinum20 Warranty. We sincerely believe that it provides a level of protection unsurpassed in our industry.



Coverage with you in mind

Your Sientra Platinum20 Limited Warranty and Product Replacement Program includes:

Lifetime: FREE implant replacement if your implant ruptures

20 Year: Up to \$5,000 for uncovered fees and costs due to implant rupture

20 Year: FREE implant replacement for complications of capsular contracture (Baker Grade III/IV), double capsule and late forming seroma

2 Year: Up to \$2,000 towards uncovered fees and costs due to capsular contracture (Baker Grade III/IV), double capsule and late forming seroma

- Any style and size Sientra OPUS High-Strength Cohesive gel implant for your replacement
- FREE contralateral (opposite side) implant
- Covers primary & revision augmentation and primary & revision reconstruction

All Sientra OPUS implants are covered if they were implanted:

- According to the Sientra breast implant Instructions for Use (sientra.com)
- By a board-certified (or board-eligible) plastic surgeon
- In the United States or Puerto Rico on or after May 1, 2018

The Platinum20 Limited Warranty does NOT apply to the following:

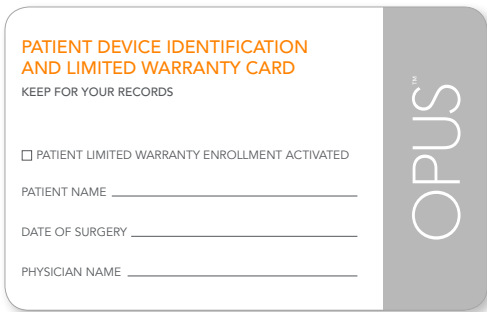
- Adverse events other than rupture, capsular contracture (Baker Grade III/IV), double capsule, and late forming seroma
- Rupture caused by surgical procedure or physical trauma
- Removal of implants solely to change the size or style of the implant

For full Terms and Conditions of the Sientra Platinum20 Limited Warranty and Product Replacement Program, visit sientra.com/resources

Easy to track, easy to enroll

Safety and simplicity in a single card

You are unique and so is your breast implant. Sientra is the only company in the United States that stamps each breast implant with a unique serial number. After your surgery, you will receive a Patient Device Identification and Limited Warranty Card from your plastic surgeon. This card will list the serial number of your implant. Additionally, it will confirm your enrollment in the Device Tracking Program and in the Sientra Platinum²⁰ Limited Warranty and Product Replacement Program.



The image shows a white card with a grey vertical bar on the right side. The grey bar contains the word "OPUS" in white, with a small registered trademark symbol (®) above it. The white area of the card contains the following text:

**PATIENT DEVICE IDENTIFICATION
AND LIMITED WARRANTY CARD**
KEEP FOR YOUR RECORDS

PATIENT LIMITED WARRANTY ENROLLMENT ACTIVATED

PATIENT NAME _____

DATE OF SURGERY _____

PHYSICIAN NAME _____

You will also receive a letter or email from Sientra, acknowledging that your warranty has been activated. If you do not receive the card (shown above) and letter/email within 60 days of your surgery, please contact our Product Support Team at 888.708.0808 or email us at warranty@sientra.com.

If you need to make a warranty claim, simply contact us at:

- 888.708.0808
- warranty@sientra.com

Please have available when you call or include in your email:

- Implant serial number
- Implant style catalog number
- Name of implanting plastic surgeon
- Name of your current plastic surgeon (if different from above)

Our goal is to make filing a claim as smooth as possible and, if needed, our Product Support Team can walk you through the process and assist you with the information. Also, you can always access warranty information at sientra.com.

Please consult your surgeon for more information about the Sientra Platinum20 Limited Warranty and Product Replacement Program.

ACKNOWLEDGMENT OF INFORMED DECISION

Please read the appropriate patient brochure: BREAST AUGMENTATION WITH SIENTRA SILICONE GEL BREAST IMPLANTS or BREAST RECONSTRUCTION WITH SIENTRA SILICONE GEL BREAST IMPLANTS. These educational brochures provide you with information about the risks and benefits of silicone gel breast implants. It is very important that you take the time to read and fully understand the brochure, consult with your surgeon, and ask any questions you may have. You will also be asked to sign the Acknowledgement of Informed Decision Form in the brochure.

TERMS AND CONDITIONS

For full Terms and Conditions of the Sientra Platinum20 Limited Warranty and Product Replacement Program, write to us at warranty@sientra.com, call 888.708.0808, or visit us at sientra.com/resources

sientra.

PO Box 1490
Santa Barbara, CA 93116-1490
Toll Free: 888.708.0808
sientra.com